

**Dispatch Violations**

Code	Class	Violation	Penalty 1	Penalty 2	Penalty 3 and up
§10	A	Failure to Allow Inspection or Inspector access	\$750	\$1,000	\$1000 w/ Min. 30 Day Suspension
§11	A	Intentionally falsifying Authority filings	1000	****	1000 w/ Min. 30 Day Suspension
§11	A	Failure to remove owner/officer after felony conviction	1000	****	1000 w/ Min. 30 Day Suspension
§10	A	Geographical Redlining	1000	1000	1000 w/ Min. 30 Day Suspension
§10	A	Minimum Requirements of Dispatch not maintained	500	750	1000 w/ Min. 30 Day Suspension
§10	A	Operation: Not responding 24 hours per day	500	750	1000 w/ Min. 30 Day Suspension
§10	A	Unauthorized Service Provider	1000	****	1000 w/ Min. 30 Day Suspension
§10	A	Operation: Taxis not available 24 hours per day	500	750	1000 w/ Min. 30 Day Suspension
§10	A	Failure to respond to panic alert 24 hours per day	1000	1000	1000 w/ Min. 30 Day Suspension
§10	A	Dispatching to unauthorized service provider	750	1000	1000 w/ Min. 30 Day Suspension
§10	B	Failure to notify Authority of enrollment change	\$250	\$375	\$500 w/ Min. 7/Max 60 Days Suspension
§10	B	Failure to notify Authority of driver not responding or refusing call	250	375	500 w/ Min. 7/Max 60 Days Suspension
§5,10	B	Failure to respond to consumer complaint	250	375	500 w/ Min. 7/Max 60 Days Suspension
§5	B	Failure to display advertisement in citywide phone book	250	375	500 w/ Min. 7/Max 60 Days Suspension
§10	B	Failure to pay quarterly assessments	250	375	500 w/ Min. 7/Max 60 Days Suspension
§10	B	Credit card service charging over 10%	250	375	500 w/ Min. 7/Max 60 Days Suspension
§10	B	Failure to respond timely to consumer complaint (w/in 15 days)	250	375	500 w/ Min. 7/Max 60 Days Suspension
§10	B	Reporting, annual requirements not met	250	375	500 w/ Min. 7/Max 60 Days Suspension
§10	B	Poor service to the public or drivers	250	375	500 w/ Min. 7/Max 60 Days Suspension
§10	B	Failure to update contact info., including e-mail address	250	375	500 w/ Min. 7/Max 60 Days Suspension

\*\*\*\*Offense 3 Penalty shall apply.