The Authority's progress has been made possible by its dedicated employees, the Board of Directors, as well as our public and private partners. The Authority is committed to addressing freight traffic congestion, due to initiatives, streamline operations and use new and advanced technology to increase customer convenience, public safety and environmental sustainability.

The Philadelphia Parking Authority has been serving Philadelphia's residents, businesses and visitors since 1950. The Authority's original mission was to alleviate the increasing demand on-street parking, regulating for-hire transportation vehicles, operating on-site parking facilities and generating revenue to support the city's general fund.

Responsibilities of the Authority have grown tremendously over the last 70 years. Under the direction of the Board of Directors, the Authority is dedicated to serving the community. The Authority will keep listening at community meetings and on social media platforms, execute and expand its mission to address the needs of each particular neighborhood. Standards of excellence in Authority development of parking regulations and programs in consultation with local communities and the Department of Planning Commission has brought about the need to promote the use of all transportation choices including vehicles, public transit, biking, walking and car-sharing.

The Authority's comprehensive on-street parking management services include the enforcement of parking regulations and policies, the operation of on-site parking facilities, and the development of a robust technology infrastructure to support its customer service mission. The Authority has been working in collaboration with the Department of Streets to achieve progress on the development of technology infrastructure for enforcement of parking regulations.

The Authority's vision is to be the premier parking provider in the region and to be recognized by the public for its commitment to customer service, community engagement, and innovation. The Authority is committed to serving Philadelphia's residents, businesses and visitors through thoughtful and effective management of parking resources, ensuring that Philadelphia remains a world-class city for working, living and visiting.

The Authority's mission is to provide accessible and affordable parking options, ensuring that Philadelphia remains a world-class city for working, living and visiting. The Authority is committed to serving Philadelphia's residents, businesses and visitors through thoughtful and effective management of parking resources, ensuring that Philadelphia remains a world-class city for working, living and visiting.

A Message From The Executive Director

Our Purpose Benefits People.

THANK YOU TO OUR PARTNERS

OUR VISION FOR TOMORROW

OUR HISTORY

Awards

ANNUAL REPORT FISCAL YEAR 2017

Philadelphia Parking Authority
701 Market Street
Suite 5400
Philadelphia, PA 19106
215-683-9606

215-683-9842 Airport Parking
215-683-9750 Booted Vehicle Information
215-683-9580 Bureau of Administrative Adjudication
(hearings/payment plans)
215-683-9745 Contractor Permit Parking
215-683-9714 Live-Stop Refund Requests
215-882-2658 Media & Press Inquiries
215-683-9687/88 Monthly Garage/Lot Parking
215-683-9636/84 Off-Street Parking Inquiries
215-683-9730 Residential Permit Parking
215-683-9677 Right-To-Know Requests
215-683-9440 Taxi, Limousine & TNC Complaints
215-683-9400 Taxi, Limousine & TNC General Information
215-683-9550 Towed Vehicle Retrieval (after 8:00PM)
215-683-9726 Vehicle Auctions/Suspended Registration

1-888-591-3636 Parking Violations Branch
Pay a ticket, report a broken meter, schedule a hearing, towed vehicle retrieval (before 8:00 PM)

215-683-9728 PPA Customer Service
ppacustomerservice@philapark.org

Visit our website and blogs for more information: philapark.org
Our Purpose Benefits People. Our Partners Share Our Vision And Achievements.

OUR HISTORY
The Philadelphia Parking Authority has been serving Philadelphia's residents, businesses and visitors since 1950. The Authority's original mission was to alleviate the increasing demand for parking in Philadelphia's central business district by developing off-street parking facilities. Since that time, the Authority has been given additional responsibilities, including managing on-street parking, regulating for-hire transportation vehicles, operating on-site parking at Philadelphia International Airport, and managing a red-light photo enforcement safety program.

OUR WORK TODAY
Responsibilities of the Authority have grown tremendously over the last 70 years. Under mandates of state laws and local ordinances, the Authority strives to perform efficiently and with a focus on economic vitality and local objectives. The Authority's commitment to new practices and regulatory responsibilities such as Vision Zero, Open Data, and Transportation Network Company regulation over the past year reflects new ways of viewing how a society should interact with one another in a cooperative, sharing and transparent manner. PPA staff will keep listening at community meetings and on social media platforms, execute and expand initiatives, streamline operations and use new and advanced technology to increase customer convenience, public safety and environmental sustainability.

OUR VISION FOR TOMORROW
The Authority will continue to evolve and define its purpose. While innovative technology often presents new opportunities and conveniences, it can serve at the same time to present new challenges. The Authority is committed to addressing freight traffic congestion, due to the growing delivery economy. The convenient mobile payment services through the "MeterUp" app will be reintroduced in Fall 2017. The Authority understands that balancing the needs of residents, businesses and visitors is imperative to sustaining economic growth and making Philadelphia a city where people want to visit, work and live.

The Authority's progress has been made possible by its dedicated employees, the Board of Directors, as well as our public and private partners.

A Message From The Executive Director

The mission of the Philadelphia Parking Authority is to enhance the quality of life for those who live, work, or visit the City of Philadelphia through strategic partnerships with City and State agencies to drive innovative management practices and support transportation policy that encourages broad multimodal transportation options. The Authority recognizes the need to promote the use of all transportation choices including vehicles, public transit, transportation network companies, bicycles, and walking.

The Authority's comprehensive on-street parking management services include the development of parking regulations and programs in consultation with local communities to address the needs of each particular neighborhood. Standards of excellence in Authority off-street parking facilities are maintained by offering quality service at the lowest price. Authority owned PHL airport parking facilities provide a first-rate introduction to the region. Efficient regulation and enforcement of for-hire vehicles have improved service and the safety of taxicabs, limousines and transportation network companies. A continued focus on providing safer streets is highlighted by the implementation and management of the red-light camera photo enforcement program installed at some of the most dangerous intersections in the city. Our partnership with law enforcement helps ensure the removal of unlicensed drivers and uninsured vehicles from city streets through the Live-Stop program. Support provided to the city departments during major snow storms assists in the clearing of roads on emergency routes and many neighborhood streets, allowing for the safe return to travel. The Authority also supports community and economic development by assisting the city with special events such as the Papal Visit and the Democratic National Convention.

Through a renewed focus on efficiency, Fiscal Year 2017 (April 1, 2016 to March 31, 2017) shows a significant increase in the financial byproduct of Authority efforts. Gross revenue proceeds from almost all divisions allowed the Authority to contribute $108.5 million to various government entities. Of that $108.5 million, the On-Street Parking Division contributed $37,461,008 to Philadelphia's General Fund, and $10,274,136 to the Philadelphia School District—over $2.2 million more than budgeted. Furthermore, new regulatory authority over Transportation Network Companies has generated an additional $1,399,170 for the Philadelphia School District through assessments of those services. The Airport Operations Division was able to send $32,555,675 to the City of Philadelphia's Division of Aviation (all figures shown are unaudited).

The common thread running through all of these efforts is a commitment to serve the people of Philadelphia with excellence and transparency. The Authority pledges to continue to make moving about Philadelphia a safer, more accessible experience while also improving funding to support vital city programs.

Please visit www.philapark.org for more information regarding Authority services.

Sincerely,
Clarena I.W. Tolson
Executive Director

Board of Directors
Joseph T. Ashdale, Chairman
The Honorable Al Schmidt, CPA
Russell Wagner, CPA
Clarence L. Colston
Andrew K. Stutzman, Esq.
The Traveling Public

Thank you to our Partners

City of Philadelphia
Office of the Mayor
City Council
Division of Aviation
Office of Information Technology
Municipal Court, Traffic Division
Family Court
City Planning Commission

Commonwealth of Pennsylvania
Department of Transportation
General Assembly

Other Partners
Southeastern Pennsylvania Transportation Authority
Delaware Valley Regional Planning Commission
Philadelphia Convention & Visitors Bureau
Delaware River Port Authority
Local, State & University
Law Enforcement

US Department of Interior
Liberty Resources, Inc
Bicycle Coalition of Greater Philadelphia
Local Business and Civic Associations
Visit Philadelphia
Motorcycle & Scooter Coalition
Enterprise Car Share
Zipcar Car Share

Legal Division and General Counsel
Dennis Weldon, Esq.
Legal Staff-First Deputy
National President
Executive Staff-First Deputy

FINANCIALS
2017 REVENUE AND PAYMENTS

|$274 MILLION| Gross Revenue
$174 K Philadelphia Municipal Court, Traffic Division, Tickets/Fees Collected
$70 K First Judicial District, Filing Fees
$20.3 MIL Parking Tax Collections
$135.2 MIL On-Street Operations
$542 K Auction Title Fees and Sales Tax
$3.8 MIL Payment System
$7.6 MIL Airport Parking
$15.2 MIL Red-Light Camera Program*
$16.4 MIL Garage/Lots
$4.4 MIL Taxis & Limousine Division
$8.8 MIL Live-Stop

$108.5 MIL PAYMENTS
$864 K US Department of The Interior
$70 K First Judicial District, Filing Fees
$174 K Philadelphia Municipal Court, Traffic Division, Tickets/ Fees Collected

Commonwealth of PA
$42 K Auction Title Fees and Sales Tax
$5.2 MIL Red-Light Camera Program*

City of Philadelphia
$37.5 MIL General Fund
$32.6 MIL Division of Aviation
$1 MIL Independence Mall Garage
$20.3 MIL Parking Tax Payment
$10.3 MIL Philadelphia School District

$165.9 MIL EXPENSES
$100.8 MIL Payroll & Benefits
$28.3 MIL Operating Expenses
$20.3 MIL Debt Service Payments
$10.9 MIL Third-Party Processing Fees
$5.6 MIL Funding for Off-Street Improvements

$898 MILLION Total PPA Payments to Other Government Agencies Since 2009. 22% increase in payments from 2009-2017

$10.3 MILLION

$3.8 MILLION

To facilitate review, all data is rounded and unaudited. *FY2016, FY2017

$584 MIL TOTAL PPA PAYMENTS TO THE CITY OF PHILADELPHIA GENERAL FUND SINCE 2009

$87.3 MIL TOTAL PPA PAYMENTS TO PHILADELPHIA SCHOOL DISTRICT SINCE 2009

REVENUE INCREASES 2016 TO 2017

$2.8 MIL Ticketing Revenue
$4.9 MIL Airport Parking Revenue

66% of the total dollar value of PPA contracts over $26,200 were awarded to Minority, Women, Disabled Business Enterprises.

WORK FORCE

944 Full-time employees
68% Employees are represented by one of five unions—JUPAT DC 21, AFSCME DC 33, & 47, Teamsters and Transport Workers Union
34% Perfect Attendance over last 3 years

$69K In Charitable Contributions in the past 3 years

PUBLIC SAFETY

We stand as equal partners with the City of Philadelphia in support of Vision Zero, with the goal of eliminating all traffic related deaths by 2030. Whether pedestrian, bicyclist, or motorist, the PPA works to make everyone safer as they move about the city.

IN 2016, PHILADELPHIA RECEIVED $2.8 MIL IN TRANSPORTATION GRANTS FROM RED-LIGHT CAMERA REVENUE, WITH PROJECTS INCLUDING:

- Implementing safety measures for drivers and pedestrians at transit stops along Roosevelt Blvd.
- Implementing safety improvements around Eakins Oval, such as identified bicycle zones, signal timing changes, street lighting, curb and sidewalk upgrades.

SAFETY ENFORCEMENT INCREASES FROM 2015 TO 2017

18% ↑ Crosswalk Violations
15% ↑ Sidewalk Violations
128% ↑ Bike Lane Violations

40,686 Bus Zone Violations Issued
31,572 Blocking Fire Hydrant Violations Issued

RED-LIGHT CAMERA PROGRAM

Red-light running is the leading cause of urban crashes. Our Photo Enforcement Program is changing driver behavior.

43% ↓ Average decrease in red-light running after cameras are installed

80% Of drivers that receive a red-light violation do not receive a second

$28.5 MILLION Returned to Philadelphia via PA Dept. of Trans. Grants since 2009

INNOVATION

- Accepts e-hails and mobile parking
- License plate recognition
- Peak event management

CAPITAL PROJECTS

- Old City Garage
- Old City Garage
- Old City Garage
- Old City Garage
- Old City Garage

- Center City Parkade
- Center City Parkade
- Center City Parkade
- Center City Parkade
- Center City Parkade

- Vietnam Veterans Memorial
- Vietnam Veterans Memorial
- Vietnam Veterans Memorial
- Vietnam Veterans Memorial
- Vietnam Veterans Memorial

- Roosevelt Blvd.
- Roosevelt Blvd.
- Roosevelt Blvd.
- Roosevelt Blvd.
- Roosevelt Blvd.

- Union Terminal
- Union Terminal
- Union Terminal
- Union Terminal
- Union Terminal

- Freedom Train Museum
- Freedom Train Museum
- Freedom Train Museum
- Freedom Train Museum
- Freedom Train Museum

- South Street Bridge
- South Street Bridge
- South Street Bridge
- South Street Bridge
- South Street Bridge

- Mini-Courts
- Mini-Courts
- Mini-Courts
- Mini-Courts
- Mini-Courts

SAFETY & ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

We have a long standing record of working with Philadelphia’s community of people with disabilities to establish programs and formulate policies and procedures that provide accessibility for all members of the traveling public.

- 100% Medallion taxicabs have payment systems for the visually impaired
- 343 Counterfeit Disabled Placard Violations Issued
- 1,304 Accessible meter spaces for people with disabilities
- 30 Wheelchair Accessible Taxicabs
- 43% ↑ Increase in violations issued for blocking wheelchair accessible curb cuts from 2015 to 2017

1 OUT OF 42 Spaces in all PPA lots and garages are reserved for people with disabilities.
In 2016, we managed **12 MAJOR CAPITAL PROJECTS** and over **40 CONTRACTS, TOTALING $22 MILLION**. This investment is important to our infrastructure and enhances convenience and safety for every traveler. Our goal is to construct environmentally sustainable structures with a sensitivity to the needs of the surrounding areas.

**KEY PROJECTS**

The restoration of our **PARKADE ON 8TH GARAGE** resulted in an attractive key gateway into Center City. A modern restoration of the stairwells at our **INDEPENDENCE MALL GARAGE** delivered both eye-catching and safer access to our facility serving the historic district. A historically sensitive brick restoration of the sidewalk entry to our **OLD CITY GARAGE** supports our commitment to ensure our facilities are not only safe and convenient, but attractive as well.

**PHILADELPHIA INTERNATIONAL AIRPORT PARKING**

Replacing lights at our on-site parking garages at the airport with energy efficient LED lights has reduced our energy usage. Shown below is the contrast between older lighting on the left side and new LED lights on the right side.

**14 Charging spaces available at Philadelphia International Airport**

and additionally, Pennsylvania Department of Environmental Protection awarded PPA with a matching grant for 8 new charging spaces at both PHL and in Center City garages.

**Green Sustainability**

**$100,000** ANNUAL SAVINGS FROM ELECTRIC REDUCTION USING LED LIGHTS

**3.4 MIL** POUNDS POLLUTION REDUCED ANNUALLY

**14 Charging spaces available at Philadelphia International Airport**

**192 OFF-STREET DISABLED PARKING SPACES**

**14.8 MIL** Enplanements

**14%** Of people traveling from PHL parked at our facilities

**2 MIL** Vehicle Transactions

**18,940** PHL on-site spaces

**Taxis, Limos & TNC’s**

For-hire vehicle service is an important part of any city’s public transportation network. Whether traveling by taxicab, limousine or transportation network company (TNC, e.g. Uber and Lyft) our focus is to ensure that these companies provide the best service possible.

**37%** Of all items reported lost in taxicabs were returned

**2,625 Vehicle inspections performed**

**943 LIMOUSINES**

**40,000 VEHICLES TOWED FOR LIVE-STOP PROGRAM, SAFETY AND TRAFFIC FLOW**

**1,630 TAXICABS**

**45 NEIGHBORHOOD PARKING LOTS**

**34 RESIDENTIAL PERMIT PARKING DISTRICTS**

**30 RED-LIGHT CAMERA INTERSECTIONS**

**APPROXIMATELY 20,000 TNC’S**

**GREEN SUSTAINABILITY**

**INNOVATION**

**88%** Of taxicab fleet accepts e-hails and e-pay through the CURB app

Automated Scanning

PPA began automated license plate recognition scanning in residential neighborhoods.

Mobile Parking Payment System

To resume in Fall 2017.

On-Line Renewals

Began Residential Permit Parking on-line renewals.

Virtual Permits

Motorcycle and scooter virtual permits available now, contractor placards coming soon.