

**The Philadelphia Parking Authority  
Mellon Independence Center  
701 Market Street, Suite 5400  
Philadelphia, PA 19106**

**RFP No. 17-10  
Mobile Parking Payments  
Addendum Two**

To: See Email Distribution List

From: Mary Wheeler  
Manager of Contract Administration

Date: May 9, 2017

No Pages: 3

This addendum is issued on May 9, 2017 prior to the proposal due date to add, delete, modify, clarify and/or to respond to questions submitted by prospective offerors regarding the work included in the above referenced solicitation.

**QUESTIONS**

1. **Question:** Could you clarify the number of transactions? Addendum #1 lists 731K, is that only for MeterUp and how many spaces does that account for? Also, could you provide the total number of parking transactions that occur each year from any payment source (i.e., pay stations, meters, and MeterUp)?

**Response:** Yes, it was for MeterUp only. It accounts for approximately 7,085 spaces. We cannot provide the total number of parking transactions for all payment sources.

2. **Question:** Also, who is currently paying for the data to the handhelds since the current vendor is no longer covering this cost?

**Response:** We do not currently have any data costs. Data is only used to verify mobile parking payments through the vendor's system. Mobile parking payments are not currently available in Philadelphia.

3. **Question:** Does the Authority have any data that would assist in our calculation of the total cost, for example, monthly data usage?

**Response:** Our previous vendor did not disclose this information.

4. **Question:** Is the Authority currently bound by an existing contract with a specific provider for the data, or may the chosen vendor bring in a new provider?

**Response:** The data will go through the handheld ticketing device. There are options as to who supplies the data. The Authority does not have an existing contract with a data provider. The previous vendor had a contract with Verizon Wireless. The Authority will be choosing the next data provider.

5. **Question:** What is the annual cost Xerox charges PPA for 360 Zebra handheld devices for wireless cost/data plan?  
**Response:** \$0.00. Our daily handheld operations do not require an internet connection. The only function that requires wireless access is the mobile parking payment option, which is paid for by the vendor.
6. **Question:** Would the PPA allow the local office within 60 miles of 701 Market Street instead of 30 mile?  
**Response:** This requirement remains unchanged.
7. **Question:** What was PPA's total parking revenue for 2015 or 2016?  
**Response:** Fiscal year is April 1<sup>st</sup> to March 31<sup>st</sup>. FY 2015 was \$37,695,272.23. FY 2016 was \$37,855,503.63.
8. **Question:** What enforcement system-what actual applications are you using?  
**Response:** Our enforcement application goes through Conduent.
9. **Question:** Referring to question 8, is it your intent to maintain that, or is another enforcement application something that you would consider as a city?  
**Response:** Our intent is to maintain that.
10. **Question:** So we would need to integrate with the operating system that you use for enforcement?  
**Response:** Correct.
11. **Question:** With your old vendor and the transaction fee, the Authority did not pay for credit card processing fees. Is that the Authority's vision for this bid also?  
**Response:** Please refer to section 3.6.4 of the RFP document.
12. **Question:** Do you have statistics from the old vendor and usage of each user, how they were used and how often they were used by each user on the mobile app?  
**Response:** That information is not available.
13. **Question:** On page six under 1.4, one of the bullet points says select a vendor who will be responsible for payment of wireless costs/data your intent is the person who—the company that is proposing the pay by phone systems also pay for the wireless data cost for your handheld devices as well?  
**Response:** Correct.
14. **Question:** So any successful bidder is going to have to integrate with your current processor for violations for the next two and a half years?  
**Response:** Correct.
15. **Question:** So I will need to create an interface to whoever it is that is processing your violations right now?  
**Response:** Correct.
16. **Question:** If potential vendors can cite specific technology, methods, or experience, would the PPA consider amending the scope to include features and products that will extend benefits to the user and the city by relieving congestion and addressing broader "smart city" initiatives?

**Response:** The Authority would consider any and all new initiatives. While the RFP represents what the Authority believes to be the best approach, proposers are encouraged to offer additional program elements that they believe will best achieve the Authority's goals. Please be advised that all new initiatives will need to be reviewed by the Authority's project manager and Executive staff prior to implementation. Studies and data must be supplied to the Authority supporting why any added technology would be an asset to the program and Philadelphia's driving public.

17. **Question:** If awarded the contract is an annual renewable performance bond form acceptable to the Authority?

**Response:** Yes.

**END OF ADDENDUM TWO**