

**The Philadelphia Parking Authority
Mellon Independence Center
701 Market Street, Suite 5400
Philadelphia, PA 19106**

**RFP No. 17-10
Mobile Parking Payments
Addendum Four**

To: See Email Distribution List

From: Mary Wheeler
Manager of Contract Administration

Date: May 19, 2017

No Pages: 2

This addendum is issued on May 19, 2017 prior to the proposal due date to add, delete, modify, clarify and/or to respond to questions submitted by prospective offerors regarding the work included in the above referenced solicitation.

QUESTIONS

- Question:** The City has requested 4 different combinations of pricing (including merchant processing fees and data, with data but not merchant processing fees, etc.). Without knowing which pricing option will be selected by the City, how does the City intend on scoring pricing? Will an average be taken of all prices, will it be a cumulative price, or is there a third option?

Response: Pricing is scored at 10% of overall proposal. There will be no average taken or cumulative pricing.
- Question:** Can the PPA explain the workflow anticipated to satisfy Section 3.4.3?

Response: All tariffs and times will be supplied to the vendor to upload into their backend. For example, if a zone limit is 2 hours, from 9:30 am to 3:30 pm, and converts to a 3 hour zone limit after 6:30 pm, the app would need to reflect this change.
- Question:** Does the PPA anticipate using the collected vehicle information described in Section 3.4.5 for rate adjustments (based on vehicle type) or will collected data be used for other purposes (e.g., passing along to the Authority's enforcement vendor)?

Response: The information would be used for adjudication, customer service, and enforcement purposes.
- Question:** Can PPA describe the 'tiered pricing models for the space/zone detailed in Section 3.6.6(b)?

Response: Tier pricing consist of 3 tiers: Tier 1 is base rate per hour, Tier 2 is double the base rate, and Tier 3 is triple the base rate. Tier pricing happens when a citizen pays for a full parking limit, than re-ups when expired. Example: a citizen pays at a 2 hour parking zone at \$3.00 an hour, when those 2 hours expire and the citizen adds 2 more hours in the same space/zone they will now be charged \$6.00 an hour, and then \$9.00 an hour the third time.

In terms of reporting, we want to be able to see what the parking fee (not convenience fee) is minus the base rate for each tier to determine the revenue generated only by tier pricing

5. **Question:** Who is the vendor of choice for data services that PPA references in Addendum #2, Question #4?

Response: Verizon is the chosen data provider.

6. **Question:** In reference to Section No. 1.7.2. Will Philadelphia Parking Authority accept Vendor's PCI-DSS v3.2 certification as meeting the required standard?

Response: Yes, if a valid Attestation of Compliance is provided along with documentation that clearly shows the correlation of the attestation to the mobile applications business unit. If the other compliance requests are available, valid proof of each can also be provided. Certificates from their QSA company, and screen shots from the Council's site will not be accepted.

7. **Question:** Vendor believes that its PCI-DSS Level 1 v3.2 certification supersedes SSAE-16 certification and therefore the solution is compliant with this requirement. If the City deems that the proposed solution carries additional SSAE-16 applicability that is not satisfied by the PCI-DSS certification, Vendor will undertake any required SSAE-16 certification. Would this offer be acceptable?

Response: Yes, if a valid Attestation of Compliance is provided along with documentation that clearly shows the correlation of the attestation to the mobile applications business unit. If the other compliance requests are available, valid proof of each can also be provided. Certificates from their QSA company, and screen shots from the Council's site will not be accepted.

END OF ADDENDUM FOUR